



PATIENT FORUM

Formally known as Patient Participation Group

AGENDA

10th September 2024 from 5.30pm – 7.30pm

At Suite 5, Waldron Health Centre

Refreshments will be available

1.	Welcome and introduction	PF Chair
2.	Relaunching the Patient forum	PF Chair
3.	Introducing Health Watch Team <ul style="list-style-type: none"> NHS complaints procedure PALS Understanding the practice's complaints process 	Jane Smith & Team Lewisham Independent Health Complaints Advocate Amersham Staff
4.	Understanding your NHS <ul style="list-style-type: none"> Q&A 	Grainne
5.	Services in the community <ul style="list-style-type: none"> Pharmacy Your Primary Care Network Social prescribers 	Sanjay (New cross pharmacy) Suite 1 speakers
6.	Discussion of National GP Survey	Amersham Team
7.	Klinik Review 5 months on. Q&A	Claire Pearson – Lead Advanced nurse practitioner
8.	Closing remarks	All